

# Request for a fuel card **TAMOIL CoolCard**

Get all the advantages: a free card, a permanent discount... !



1. Fill in the online form, print and sign it
2. Attach a copy of your valid identity card, passport or residence permit
3. Send it to [info@tamoilcard.info](mailto:info@tamoilcard.info) or **Tamoil Card Center - P.O. Box - 9001 St. Gallen**

You will receive your **TAMOIL CoolCard** within 10 days if your application is complete and accepted.  
Any additional request(s) will be sent to you by e-mail.



## Advantages

- Permanent discount on fuel
- Receive a credit of CHF 15 after every purchase of 500 litres
- No card and administration fees
- Secure payment with PIN-code
- Pay fuel and shop purchases cashless
- Monthly invoicing
- Online account on [www.tamoilcard.info](http://www.tamoilcard.info)
- Valid at all TAMOIL service stations in Switzerland

For private individuals from the age of 18 to 24

## Personal data

Mrs.  Mr.

Last Name

Date of birth

First Name

Nationality (please join a copy of your identity document)

Phone +41 (0)

Residence Permit (join a copy)  B  Ci  C  Others

E-mail

In Switzerland since

Current address

Previous domicile (only if the current one is less than 2 years old)

Street  Nr.

Street  Nr.

Zip Code  City

ZIP Code  City

Occupation

Correspondence  French  German  Italian

Employer

## Your fuel card **TAMOIL CoolCard**

	Text printed on card (for example: name, vehicle, license plate...)	PIN Code (4 digits)
<input type="radio"/> Card 1	<input type="text"/>	<input type="text"/>
<input type="radio"/> I would like an additional card		
<input type="radio"/> Card 2	<input type="text"/>	<input type="text"/>

## Invoice Format

Email (PDF)  Mail

## Payment Type

Direct debit  Deposit slip (QR Code)

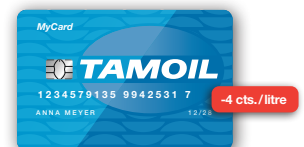
Direct debit

## Our other TAMOIL fuel cards

Click [HERE](#) for information about:

For businesses and the self-employed  
**TAMOIL CompanyCard**

For private individuals from the age of 25  
**TAMOIL MyCard**



## I confirm the accuracy of the information and accept the general terms and conditions of the **TAMOIL Customer Card**

By signing this order for a **TAMOIL Customer Card**, I certify the accuracy of the data provided in the context of this application and expressly authorise TAMOIL S.A. (hereinafter: "TAMOIL") or its representative to collect, store, record, use, process and disseminate the information collected in the context of this contract, the information appearing on the card and the information relating to the transactions carried out using the card, as well as to collect any information that may be useful for issuing a **TAMOIL Customer Card**, to its use and to communicate and transfer such information to the consolidated companies of the TAMOIL Group with a view to the execution of this contract and for commercial, promotional, loyalty or marketing purposes as well as to Winarco SA within the framework of the execution of this contract.

I declare that I have received and read the extracts from the general terms and conditions governing the use of the **TAMOIL Customer Card** printed on this application form, which I accept in full and without reservation. I note, however, that only the full general terms and conditions are binding in any legal relationship between TAMOIL and the cardholder. At any time, even before the card is issued, I can request the full version of the general terms and conditions of the **TAMOIL Customer Card**, which can be consulted at any time on our website under the following link: [www.tamoil.ch/en/tamoilcard-tc](http://www.tamoil.ch/en/tamoilcard-tc). I undertake to inform TAMOIL immediately and in writing of any changes to the information concerning me; until such changes are communicated, the original information is deemed to be correct and in particular any communication is deemed to be validly notified to the known address. I declare that I accept the full terms and conditions without reservation. I have taken due note that the card may be refused without giving any reason and that I owe interest on arrears at the rate of 1.00% per month on any sum of money that I owe and that is due. Applications that are not duly completed will be returned. All legal relationships between the parties are subject exclusively to Swiss law. The place of execution, the place of debt collection if the cardholder moves his domicile/registered office abroad, and the place of jurisdiction for all disputes arising from the interpretation, application or execution of this contract shall be St. Gallen. However, TAMOIL reserves the right to institute proceedings at the domicile/registered office of the cardholder or before any other competent authority, with Swiss law, however, remaining exclusively applicable. I hereby waive my right to my natural judge.

Location

Date

Signature

## Extract from the general terms and conditions of the TAMOIL Customer Card (edition 2023)

1. The **TAMOIL Customer Card** is issued to the cardholder by TAMOIL S.A. (hereinafter referred to as "TAMOIL"), of which it remains the property, as a deferred debit customer card but **without a credit option**. It enables the cardholder to purchase fuels, lubricants, shop products and services from TAMOIL service station operators in Switzerland who accept the card, and to purchase such goods from TAMOIL. However, it cannot be used to withdraw cash or to purchase vouchers and vehicles.
2. The term "**TAMOIL Customer Card**" covers all the different types of customer cards available to its customers, which TAMOIL reserves the right to modify at any time. The different types and respective conditions can be consulted on the website [www.tamoil.ch](http://www.tamoil.ch).
3. The **TAMOIL Customer Card** is strictly **personal and non-transferable**, and is only issued to persons domiciled or having their registered office in Switzerland. The holder of a **TAMOIL Customer Card** may request one or more additional cards.
4. The cardholder undertakes to inform TAMOIL without delay and in writing of any change to the information on the **TAMOIL Customer Card** application. Until such changes are communicated, the original information is deemed to be accurate, and any communication to the known address of the cardholder is deemed to be validly notified.
5. TAMOIL Card Center, currently Winarco AG, P.O. Box, 9001 St. Gallen, is entrusted by TAMOIL with the management of the **TAMOIL Customer Card**. However, TAMOIL reserves the right to appoint another person, in particular to carry out the management and administrative processing of the **TAMOIL Customer Card**.
6. The cardholder must take all measures to ensure the security of the card and the **personal identification code** (hereinafter referred to as the "PIC"), which must be kept **absolutely secret**. In particular, he must not write it on the card or on any other document, nor keep it with the **TAMOIL Customer Card**. **He remains solely responsible for all the consequences of misuse of the card and/or PIC.**
7. TAMOIL is entitled to regard as legitimate any person who presents the **TAMOIL Customer Card** and is able to enter the PIC. By entering the PIC or signing the sales sheet, the cardholder confirms the debit and the correctness of the purchase and acknowledges that he is the debtor of TAMOIL. Any purchase of goods made using the **TAMOIL Customer Card** is irrevocable.
8. Purchases of goods are only possible within the purchase limits set according to the cardholder's situation and the type of customer card. TAMOIL reserves the right to revise the purchase limit at any time.
9. TAMOIL accepts no liability if the **TAMOIL Customer Card** is not accepted at points of sale for any reason whatsoever. The same applies if the **TAMOIL Customer Card** cannot be used for any reason. TAMOIL accepts no liability for any services, benefits or other ancillary or additional promotions offered in conjunction with the **TAMOIL Customer Card** that the cardholder may benefit from.
10. The cardholder must immediately report the loss, theft or removal of the **TAMOIL Customer Card** to TAMOIL Card Center by any appropriate means. Any objection that has not been the subject of a declaration signed by the cardholder must be immediately confirmed, by letter handed over or sent by registered mail to TAMOIL Card Center. If the card is stolen, the cardholder must also report this to the police authorities. The costs for the objection relating to the **TAMOIL Customer Card** as well as for the replacement of the card and the PIC amount to CHF 20.- excl. tax.
11. Any damage caused by misuse of the **TAMOIL Customer Card** or the related PIC is the sole responsibility of the cardholder.
12. The holder of the main card and the holder of the additional card are **jointly and severally** liable, i.e. each individually for the whole, to TAMOIL for all obligations arising from the use of the additional card.
13. The holder who has made purchases using the **TAMOIL Customer Card** receives a detailed invoice/statement of the goods purchased from TAMOIL during the past month. The records of the automatic machines that accept the **TAMOIL Customer Card** or their reproduction on a computer medium constitute proof of the transactions carried out as well as justification for their invoicing to the cardholder. At the latest on expiry of the payment deadline indicated on the aforementioned invoice/statement, the cardholder must send TAMOIL, net, without discount or other deduction, the **entire debit balance**. **The holder does not have the option of paying the debit balance in instalments.** TAMOIL is not obliged to accept cheques or other securities. In the event of non-payment on the due date, the cardholder is automatically put in default by the mere expiry of the payment deadline. Any cardholder in default shall pay interest on arrears at a rate of 1.00% per month on the unpaid balance, plus administrative costs. Interest on arrears is calculated from the first day on which the debt is due. In addition, TAMOIL is entitled to charge the cardholder CHF 2.- excl. tax for the first reminder, CHF 20.- excl. tax for each subsequent reminder and CHF 20.- excl. tax for each direct debit (DDS) returned for insufficient cover. If the cardholder remains in default, all of TAMOIL's debts automatically become immediately due and payable. TAMOIL Card Center must be notified in writing of any complaint relating to the invoice/statement immediately upon receipt of the said invoice/statement. In the absence of a complaint within the payment period, the monthly invoice/statement is deemed to be correct and accepted by the cardholder.
14. The **TAMOIL Customer Card** contract comes into force on delivery of the **TAMOIL Customer Card(s)** and is concluded for an indefinite period. **The contract may be terminated with immediate effect by either party in writing at any time.** In addition, TAMOIL has the right at any time to withdraw, have withdrawn, block, render inoperative or invalidate the **TAMOIL Customer Card** or not to renew it, without having to state the reason. **Purchases that have not yet been accounted for on that date will be billed to the cardholder.** The **TAMOIL Customer Card** is valid until the date (last day of the month) indicated on the card and will be automatically renewed provided it has been used at least once during its period of validity or its use has not been withdrawn prematurely. In the event of blocking or withdrawal, TAMOIL reserves the right to communicate any information useful for debt collection. The fee for unblocking a blocked card is CHF 10.- excl. tax.
15. The use of a blocked, altered or falsified **TAMOIL Customer Card** is prohibited. Any abusive or fraudulent use may be subject to judicial proceedings.
16. **Each use of the TAMOIL Customer Card constitutes express confirmation of acceptance of the TAMOIL Customer Card general terms and conditions in their entirety**, as well as all TAMOIL governance rules and group policy in their current version, which can be consulted and downloaded at any time from [www.tamoil.ch/en/corporate-governance](http://www.tamoil.ch/en/corporate-governance). TAMOIL reserves the right to amend or supplement the general terms and conditions and any other conditions (including fees) relating to the **TAMOIL Customer Card** at any time. Any changes will be communicated to the cardholder by any useful means, in particular publication on the website [www.tamoil.ch](http://www.tamoil.ch).
17. **The cardholder expressly authorizes TAMOIL or its representative to collect, store, record, use, process and disseminate the information** collected in the context of this contract, as well as to communicate and transfer it to the consolidated companies of the TAMOIL Group for the purpose of executing this contract (e.g. solvency check, card production and management, debt collection, etc.) and for marketing purposes for commercial or promotional actions, customer loyalty, etc., as well as to Winarco AG in the context of executing this contract.
18. TAMOIL may at any time **transfer all or part of any right** it holds to any third party in Switzerland or abroad, in particular with a view to collecting debts; the cardholder hereby gives his full and unconditional consent.
19. The full version of the general terms and conditions, which alone govern the legal relationship between the cardholder and TAMOIL, may be consulted at any time at [www.tamoil.ch](http://www.tamoil.ch) and may be obtained free of charge on written request from the address given below. **This document constitutes only an extract and is therefore not exhaustive** as regards the rights and obligations of the cardholder. The French version takes precedence over those drawn up in any other language.
20. Any communication from the cardholder relating to the **TAMOIL Customer Card** is validly made to the following address: TAMOIL Card Center, P.O. Box, 9001 St. Gallen, telephone: 0844 000 102, e-mail: [info@tamoilcard.info](mailto:info@tamoilcard.info).
21. All legal relationships between the parties are subject exclusively to **Swiss law**. **The place of execution, the place of debt collection if the cardholder moves his domicile/registered office abroad and the place of jurisdiction for any dispute arising from the interpretation, application or execution of this contract shall be St. Gallen.** TAMOIL reserves, however, the right to take legal action at the domicile/registered office of the cardholder or before any other competent authority, Swiss law remaining, however, solely applicable.



**TAMOIL Card Center**  
P.O. Box, 9001 St. Gallen  
Tel. 0844 000 102  
E-mail [info@tamoilcard.info](mailto:info@tamoilcard.info)  
Online account : [www.tamoilcard.info](http://www.tamoilcard.info)